

Briefing Paper for the Health, Housing and Adult Social Care Policy and Scrutiny Committee

“Priory Medical Group proposal to relocate services to proposed Burnholme Health Centre”

Background to Proposals

The Burnholme Campus which is the focus of this proposal is situated in the Heworth ward of York, adjacent to the Hull Road Ward where approximately 40% of Priory Medical Group patients live. The indices of Multiple Deprivation show that both wards are in the 20% most deprived areas in the country. Health as well as economic deprivation is of particular concern.

Mental Health condition registers are above average in these wards, with limited access to community services. The current Mental Health Provider (TEWV) has expressed an interest in improving access to community services, including co-location of services in a community health care setting including the Burnholme Campus.

Substance Misuse and Alcohol Misuse rates for the City of York are concentrated in these wards. The recent introduction of shared care primary care support with the current Substance Misuse Provider (Lifeline) has resulted in an Outstanding CQC rating for our “Care of vulnerable adults” in the Heworth Ward and we aspire to extend this to the Hull Road Ward with increased premises capacity.

The Tang Hall Lane and Park View Surgeries serve a higher than practice average number of older patients (>75 years) and also have the highest proportion of patients with Long Term Conditions.

National lottery funding was secured for this locality to fund projects focussed on social deprivation. A similar investment in premises from which to provide health and care services is now required.

The Vale of York Clinical Commissioning Group and City of York Council have described their vision for Integrated Hub based care provision across the City of York. Our proposals for Burnholme meet this vision located in the area of greatest patient need.

Integration of Care Providers

Priory Medical Group is working closely with a multitude of Health and Social Care providers and support for Burnholme development has been voiced by key providers including:

- City of York Council (CYC)
- York Training Foundation Hospital Trust (YTFHT)
- Tees, Esk, and Wear Valley Mental Health Trust (TEWV)
- York Integrated Care Team (YICT)
- Nimbuscare Limited (A GP Alliance of Priory Medical Group, Haxby Group Practice, Unity Health and My Health)

Summary of the Burnholme Proposal

Our proposal focuses on the development of a new Healthcare Centre as one element of a larger multi-agency Community Development scheme including an Older Persons Home, new housing, and relocation of community services (Library, Community Church, sports and social centres) into a single, easy to access and convenient site. The vision for the site is the creation of the “Burnholme Health and Wellness Campus” delivering a range of integrated public, private, community and voluntary activities and services. These functions will support each other and contribute to improved health and holistic wellbeing for the local community. The campus will become the focal point for a far wider range of care services than are currently available.

The Healthcare Centre will enable a fundamental and transformative expansion in the range and delivery of services provided to patients including but not limited to;

- Greater access to patient centred technologies to improve self-management thereby creating sustainable primary care capacity.
- access to a wide range of high quality integrated Clinical Services
- the transition of services from hospital based to community-based
- the consolidation of 2 GP surgeries into a single fit for purpose centre releasing resources to improve patient care
- The creation of an Urgent Care centre serving 35000+ patients as part of transformation of urgent care across primary and secondary care.
- expansion of existing Integrated Care Team services with potential to save the local health economy in excess of £2.5m per annum if adopted across Vale of York patient area

Physically the Healthcare Centre will be a 3 or 4 storey building at the heart of the campus and will share access to facilities for financial efficiency. The building will be designed to allow for future growth of services and be configured with internal flexibility to allow for the changes to and evolution of the services provided. Space within the building has been identified and allocated to the delivery of integrated Pharmacy services to the community.

Which surgeries and patients will the proposal affect?

Our proposal is centred on the relocation of the Heworth Green, Tang Hall Lane and Park View surgeries with staff and services consolidated into the new Healthcare Centre. Of wider impact will be the consolidation of Urgent Care Services into the site which will initially support patients of Rawcliffe Surgery, Victoria Way Surgery and Fulford Surgery, with the potential to expand into a multi-disciplinary Urgent Care Centre for the East side of York with the potential to deliver services beyond Priory Medical Group.

Surgery	Patients Registered	%'age of Priory Group
Tang Hall Lane	5,804	10.0%
Park View	3,877	6.7%
Heworth Green	10,552	18.3%
TOTAL	20,203	35.0%

Our proposal is aligned with the NHS GP Forward View and the VoY CCG's Interim Estate Strategy which reflects the CCG's vision for the 5 Year Forward View of the NHS. This proposal meets the key objective plans including:

- Consolidation of existing estate as part of Primary Care Reform.
- Creation of a whole system Urgent Care Centre.
- Improving Access to Self-Management through the creation of the PMG Patient Lounge concept.
- Expansion and relocation of the York Integrated Care Team enabling expansion of the successful Priory Hub (at this site to cover the East side of York) to improve care of the Elderly Population and reduce hospital admissions
- Create premises capacity to develop improved access to Mental Health services with the potential for co-location of community mental health services and resources.
- Co-location with CYCs Integrated Wellness Service to improve access to health coaching and links to the whole system Prevention Strategy.

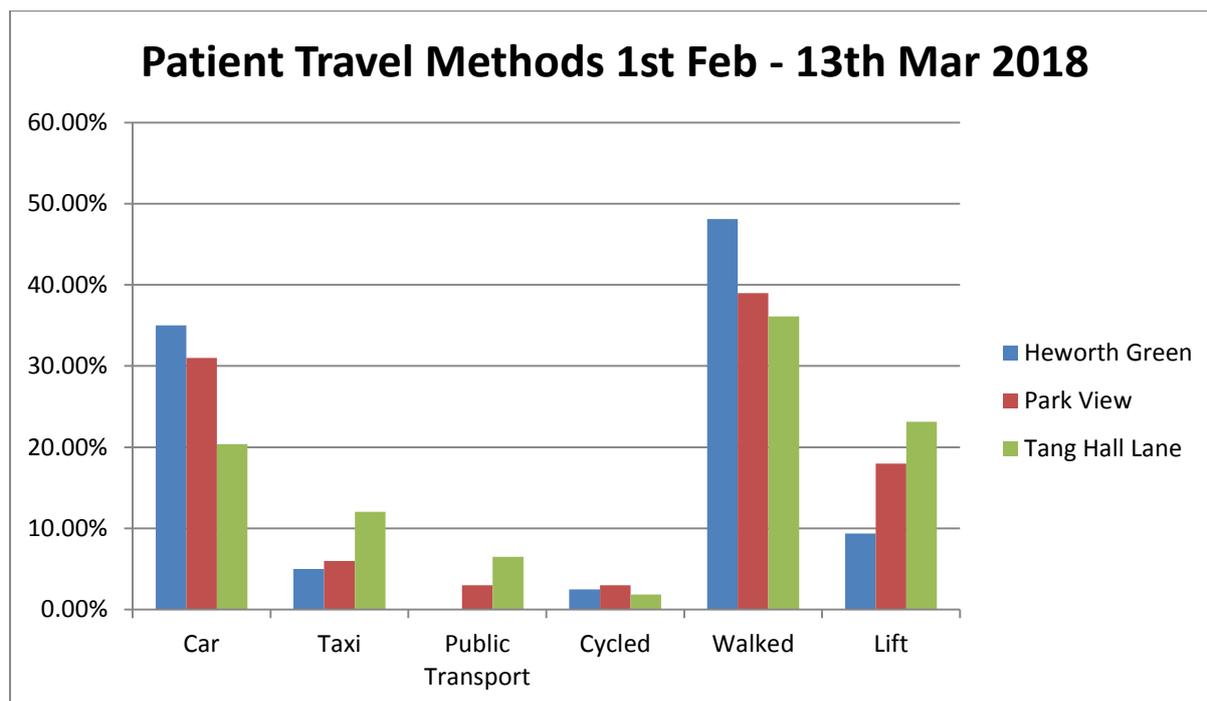
Service User Engagement

The Practice has engaged in the public consultation exercise around the Burnholme Project since 2012. This has included public meetings and attendance at community based open days (the Big Local) illustrating the Healthcare Element of the Burnholme Project. Senior members of the Practice Management team have been meeting regularly with both City of York Council and Vale of York CCG members to ensure the proposal remains in line with the City's Health and Social Care Integration and Transformation strategy.

Key members of the practice Burnholme proposal team have met with Ward Councillors to understand their views and to communicate the proposal on a face to face basis.

The Practice is also working with Healthwatch to identify health inequalities that could be addressed or could arise through the relocation of services.

The Practice will continue to engage with patients, PPG and other stakeholders, seeking and responding to queries, views and suggestions for future developments. This will be via local media, website, surgery based and social media communication channels. An ongoing survey has been running since the start of February 2018 to hear what patients think of our proposal. We specifically wish to establish patient's transportation needs and how they currently access the impacted surgeries. These are summarised below:



The Practice is in the process of forming a specific Burnholme Patient Participation Group which is distinct from routine PPG activity. A cohort of patients has offered their input to the process and will form the basis of our consultation group. Co-design of the Burnholme proposal from both service providers and services users is essential to the sustainability and resilience of Primary Care services on the East side of York.

Patient expectation and need has changed dramatically over the last decade and Burnholme provides an ideal opportunity to shape services to meet current and future patient and staff requirements.